



**U.S. Department of the Interior
National Park Service**

**Social Science Program
Visitor Services Project**



Pinnacles National Park Camper Study



OMB Approval: 1024-0224

Expiration date: 8-31-2013

CAMPER QUESTIONNAIRE

Dear Camper,

Thank you for participating in this study. We would like to learn about the opinions and experiences of campers at Pinnacles Campground. This questionnaire should only take 10 minutes to complete.

Once you have completed the questionnaire, please return it to the interviewer when he or she returns, or place it in the drop box at the camp store.

We appreciate your help.

Sincerely,



Karen Beppler-Dorn
Superintendent

Directions:

For questions that use circles (O), please mark your answer by filling in the circle with **black or blue ink**. Please do not use pencil.

Like this: 

Not like this:



Paperwork Reduction Act Statement: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. This information will be used by the National Park Service as authorized by 16 U.S.C. 1a-7. We will use this information to evaluate the experiences of campers at Pinnacles Campground. Your response is voluntary. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number.

We estimate that it will take 10 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to: Lena Le, NPS VSP Director, Park Studies Unit, College of Natural Resources, University of Idaho, 875 Perimeter Drive MS 1139, Moscow, Idaho 83844-1139, 208-885-2585 (phone), lenale@uidaho.edu (email).

Your Visit To Pinnacles National Park Campground

1. a) Please mark (●) the services and facilities that you **used** at Pinnacles Campground.
- b) For each service/facility at Pinnacles Campground that you **used**, please rate your level of satisfaction, from 1 – 5.
- c) **Whether or not you used them**, please rate the **importance**, from 1 – 5, of each service/facility at Pinnacles Campground to your camping experience.

b) How satisfied?

1=Not at all satisfied
2=Slightly satisfied
3=Moderately satisfied
4=Very satisfied
5=Extremely satisfied

c) How important?

1=Not at all important
2=Slightly important
3=Moderately important
4=Very important
5=Extremely important

Service/facility	a) Used	b) Satisfaction	c) Importance
Amphitheater programs	○	_____	_____
Camp store	○	_____	_____
Dump station	○	_____	_____
Fire ring at campsite	○	_____	_____
Picnic tables	○	_____	_____
Restrooms	○	_____	_____
RV electric hook-ups	○	_____	_____
Showers	○	_____	_____
Swimming pool	○	_____	_____
Water spigot	○	_____	_____

- d) If you were “slightly satisfied” or “not at all satisfied” with any of the campground facilities listed above, please explain:

2. a) Please rate your level of **satisfaction** with each aspect of Pinnacles Campground, from 1 – 5.
- b) Please rate the **importance** of each aspect of Pinnacles Campground to your camping experience, from 1 – 5.

a) **How satisfied?**

1=Not at all satisfied

2=Slightly satisfied

3=Moderately satisfied

4=Very satisfied

5=Extremely satisfied

b) **How important?**

1=Not at all important

2=Slightly important

3=Moderately important

4=Very important

5=Extremely important

Aspect	a) Satisfaction	b) Importance
Overall cleanliness	_____	_____
Overall maintenance	_____	_____
Accessibility – campground trails and roads	_____	_____
Accessibility – services/facilities in campground	_____	_____
Accessibility – campsites	_____	_____
Privacy of your campsite	_____	_____
Quietness of campground	_____	_____
Other (Please specify)	_____	_____

- c) If you were “slightly satisfied” or “not at all satisfied” with campground aspects listed above, please explain.

3. Please indicate how crowded you felt at each of the following locations in Pinnacles Campground. Please mark (●) **one** response for each location.

Location	How crowded?					
	Did not use	Not at all crowded	Slightly crowded	Moderately crowded	Very crowded	Extremely crowded
Campground store	☐	☐	☐	☐	☐	☐
Campground loop road	☐	☐	☐	☐	☐	☐
Dump station	☐	☐	☐	☐	☐	☐
In my campsite	☐	☐	☐	☐	☐	☐
Restrooms	☐	☐	☐	☐	☐	☐
Shower facility	☐	☐	☐	☐	☐	☐
Swimming pool	☐	☐	☐	☐	☐	☐
Other (Specify)		☐	☐	☐	☐	☐

4. The creek that runs through Pinnacles Campground provides critical habitat for native animals and plants. To minimize impact on the native habitat:

a) Would you support **temporarily** closing parts of the campground? Please mark (●) **one**.

☐ Yes ☐ No ☐ Not sure

b) Would you support **permanently** closing campsites that include critical habitat? Please mark (●) **one**.

☐ Yes ☐ No ☐ Not sure

c) Would you support re-configuring the campground sites (i.e. re-distributing campsites away from the creek area) without reducing the number of campsites? Please mark (●) **one**.

☐ Yes ☐ No ☐ Not sure

5. We'd like to know about the types of camping experiences you prefer. Please indicate your level of agreement with each of the following statements. Please mark (●) **one** response for each statement.

Statement	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I like to tent camp in a secluded campsite	☐	☐	☐	☐	☐
I prefer rustic camping	☐	☐	☐	☐	☐
I prefer campgrounds with showers	☐	☐	☐	☐	☐
I prefer RV campgrounds with full hook-ups (water and electricity)	☐	☐	☐	☐	☐
I enjoy camping with a large group	☐	☐	☐	☐	☐
I prefer campgrounds where generators are not allowed	☐	☐	☐	☐	☐
I prefer campgrounds where limited use of generators is allowed (noise control in evening hours)	☐	☐	☐	☐	☐

6. Overall, how would you rate the quality of the facilities, services, and recreational opportunities provided to you at Pinnacles Campground during this visit? Please mark (●) **one**.

Very poor	Poor	Average	Good	Very good
☐	☐	☐	☐	☐

7. Are you interested in educational/interpretive programs at the campground? If yes, what types of programs should be available?

8. If you were to camp at Pinnacles Campground in the future, what additional facilities and/or amenities would you like to have available? Please be specific.

9. For your personal group on this visit, please provide the following.
(If you do not know the answer, leave blank).

	a) Current age	b) U.S. ZIP Code or name of country other than U.S.	c) Number of times camped at Pinnacles
Yourself			
Member #2			
Member #3			
Member #4			
Member #5			
Member #6			
Member #7			

10. On this visit, which type of group did you camp with? Please mark (●) **one**.

- ☐ Alone
 ☐ Friends
☐ Family
 ☐ Family and friends
☐ Organized group (such as scouts, Audubon Society, etc.)
☐ Other (Please specify) _____

11. How many people in total were in your camping group?

_____ Number of people in camping group

12. a) Are you Hispanic or Latino?

☐ Yes ☐ No

b) What is your race? Please mark (●) **all** that apply.

- ☐ American Indian or Alaska Native
- ☐ Asian
- ☐ Black or African American
- ☐ Native Hawaiian or other Pacific Islander
- ☐ White

13. Where did you camp on this visit? Please mark (●) **all** that apply.

- ☐ Tent camping in individual site
- ☐ RV camping in individual site
- ☐ Camped in group campsite

14. Please describe your camping experience on this visit (what you liked, what you didn't like, was there anything missing?)

15. Is there anything else you would like to tell us about Pinnacles Campground?

Thank you for your help. Once you have completed the questionnaire, please return it to me (interviewer) when I return, or place it in the drop box at camp store.