



**Social Science Program
National Park Service
U.S. Department of the Interior**

Visitor Services Project

Glen Canyon National Recreation Area

Visitor Study



OMB Approval #1024-0224 (NPS #07-019)
Expiration Date: 01/01/2008



United States Department of the Interior

NATIONAL PARK SERVICE

Glen Canyon National Recreation Area
P.O. Box 1507
Page, AZ 86040-1507



IN REPLY
REFER TO:

May, 2007

Dear Visitor:

Thank you for participating in this important study. We want to learn about the expectations, opinions, and interests of visitors to Glen Canyon National Recreation Area. This information will help us improve our management of this site and better serve you, our visitor.

This questionnaire will be given to only a few visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete the questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS Visitor Services Project Director, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, Phone: 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Kitty Roberts
Superintendent

DIRECTIONS

At the end of your visit:

- 1) Please have the selected individual complete this questionnaire
- 2) Answer the questions carefully since each question is different
- 3) Seal it with the stickers provided
- 4) Drop it in a U.S. mailbox

Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; fax: 208-885-4261.

Please go on to the next page →

NOTE: In this questionnaire, your personal group is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

- a) Prior to this visit? (✓)** **b) On future visits? (✓)**

_____ Other (Please specify below: _____)

 No Yes → **Go on to Question 3**

d) If NO, what information did you and your group need that was not available?
Please be specific.

3. a) **Prior to this visit**, were you and your group aware of the following rules/regulations at Glen Canyon NRA? Please circle **one** answer for each item in column (a).

b) For rules/regulations that you and your group were not aware of prior to this visit, did you learn about them **during this visit** to Glen Canyon NRA? Please circle **one** answer for each item in column (b).

a) Aware before visit?		Rules/regulations	b) Learned on this visit?	
Yes	No		Yes	No
Yes	No	All visitors camping within ¼ mile of the Lake Powell shoreline must have a portable toilet, unless they are within 200 yards of public toilet facilities.	Yes	No
Yes	No	Writing/painting/carving your name or other graffiti on the rocks within Glen Canyon NRA is illegal.	Yes	No
Yes	No	Diving from cliffs higher than 15 feet is prohibited within Glen Canyon NRA.	Yes	No
Yes	No	Security check is required for admittance to the Carl Hayden Visitor Center and visitors can only bring limited items.	Yes	No
Yes	No	It is illegal to operate a boat on Lake Powell if it is capable of discharging waste overboard.	Yes	No
Yes	No	Boats that have been in zebra mussel-infected waters must be washed down to prevent contaminating the waters of Lake Powell.	Yes	No

c) If you learned about any of the above rules/regulations **during this visit** to Glen Canyon NRA, how did you learn about them? Please check (✓) **all** that apply.

_____ Park brochure/newspaper _____ Park exhibits
 _____ Talking to rangers _____ Tour boat personnel
 _____ Park website _____ Reading signs
 _____ Other sources (Please specify: _____)

4. What was your primary reason for visiting the Glen Canyon NRA area (within 120 miles radius of Page, AZ or Bullfrog, UT)? Please check (✓) **only one**.

_____ Resident of the area _____ Visit Glen Canyon NRA
 _____ Visit other attractions in the area _____ Business
 _____ Visit friends/relatives in the area
 _____ Other (Please specify: _____)

Please go on to the next page →

5. a) On this visit to Glen Canyon NRA, how long did you and your group spend visiting the park? Please list partial hours/days as 1/4, 1/2, or 3/4.

_____ Number of hours **if less than 24 hours**

_____ Number of days **if 24 hours or more**

- b) When visiting Glen Canyon NRA, were you and your group on a fixed schedule (such as schedules set up by tour programs, business meeting, same-day prepaid train/airline ticket, etc.) that **could not** be changed?

_____ No

_____ Yes → **Go on to Question 6**



- c) If NO, was the amount of time that you and your group spent visiting the park **longer** than what you had planned for? Please check (√) **only one**.

_____ Did not have any amount of time planned → **Go on to Question 6**

_____ No (about the same or shorter) → **Go on to Question 6**

_____ Yes (longer)



- d) If YES, what were the reasons for changing your plans? Please check (√) **all** that apply.

_____ No particular reason → **Go on to Question 6**

_____ More things to do or see than expected



_____ Other reasons (Please specify below then go to Question 6:



- e) Where did you obtain additional information about new things to do/see? Please check (√) **all** that apply.

_____ Carl Hayden Visitor Center

_____ Escalante Visitor Center

_____ Other ranger stations

_____ Local businesses

_____ Commercial tour companies

_____ Other sources (Please specify: _____)

- 6 a) What forms of transportation did you and your group use to travel between your overnight accommodations or home and Glen Canyon NRA? Please check (√) **all** that apply.

_____ Private vehicle (car, SUV, pickup, RV, motorcycle, etc.)

_____ Rental vehicle

_____ Tour motorcoach/bus

_____ Hotel shuttle van/courtesy bus

_____ Taxi/limousine

_____ Bicycle

_____ On foot

_____ Other (Please specify: _____)

- b) If your group arrived at Glen Canyon NRA in private or rental vehicles, how many **vehicles** did you and your group use?

_____ Number of vehicles

7. On this trip to Glen Canyon NRA, what other places in Southern Utah/Northern Arizona did you and your group visit? Please check (✓) **all** that apply.

_____ None, visited Glen Canyon NRA only → **Go on to Question 8**

_____ Grand Canyon National Park	_____ Zion National Park
_____ Bryce Canyon National Park	_____ Capitol Reef National Park
_____ Rainbow Bridge National Monument	_____ Arches National Park
_____ Natural Bridges National Monument	_____ Canyonlands National Park
_____ Monument Valley/Navajo Tribal Park	_____ Navajo National Monument
_____ Grand Staircase – Escalante National Monument	

8. a) On this trip, did you and your group stay overnight away from home in the Glen Canyon NRA **area** (within 120 miles radius of Page, AZ or Bullfrog, UT)?

_____ Yes _____ No → **Go on to Question 9**



- b) Please list the number of nights you and your group stayed in the Glen Canyon NRA **area** (within 120 miles radius of Page, AZ or Bullfrog, UT).

_____ Number of nights inside the park (see map on page 8)

_____ Number of nights in Glen Canyon NRA **area** (outside park)

- c & d) In what type of lodging did you and your group spend the night(s)? Please check (✓) **all** that apply.

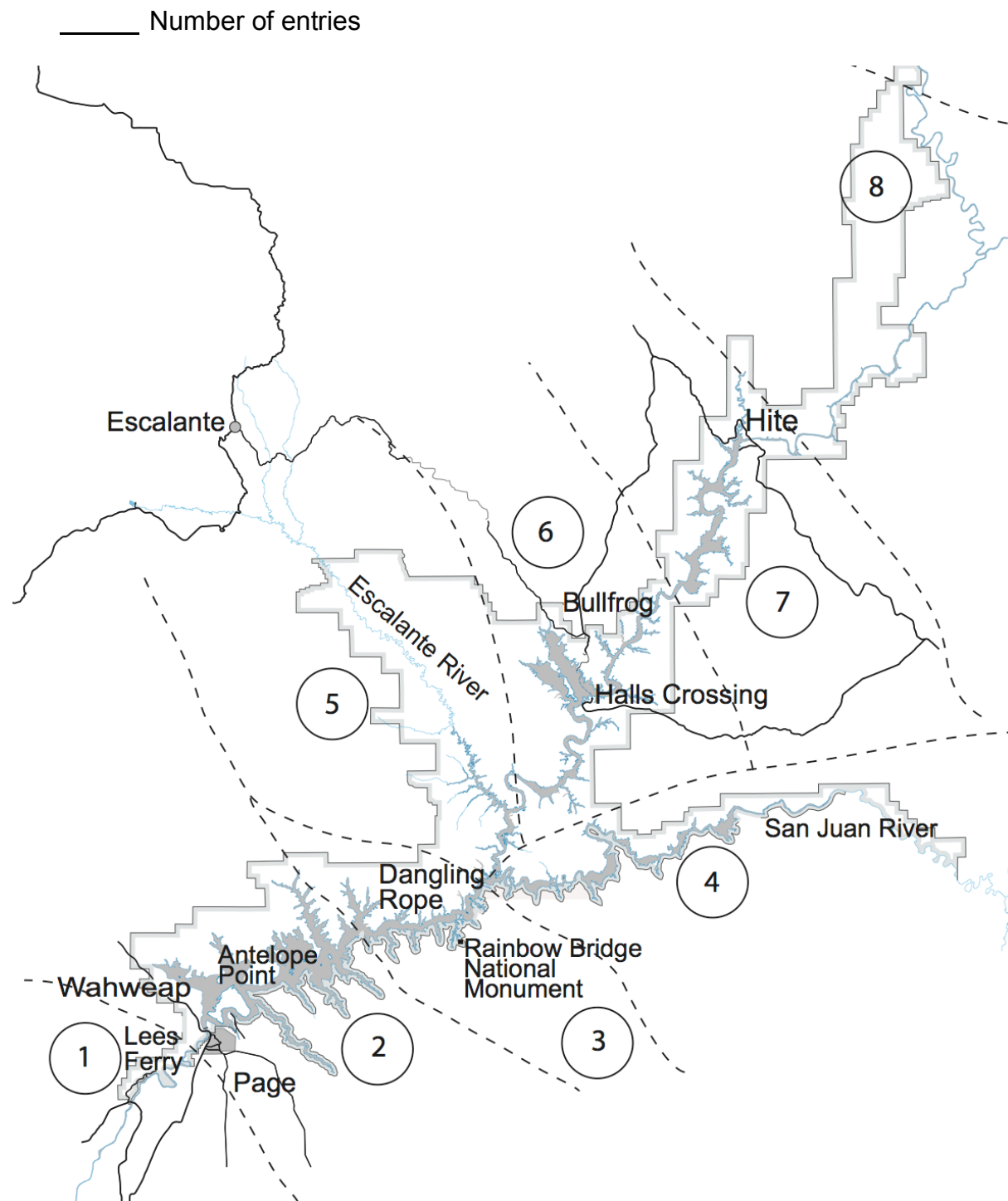
	c) Inside park (✓)	d) Outside park (✓)
Lodge/motel/hotel/B&B, etc.	_____	_____
Tent camping in campground	_____	_____
Camping in RV park	_____	_____
Backcountry camping	_____	_____
Shoreline camping	_____	_____
Personal seasonal residence	_____	_____
Residence of friends or relatives	_____	_____
Rented houseboat	_____	_____
Personal houseboat	_____	_____
Other (Please specify below: _____)	_____	_____

c) _____

d) _____

Please go on to the next page →

9. For this visit to Glen Canyon NRA, how many times did you and your group enter Glen Canyon NRA (within the boundary of the map shown below)?



10. a) On this visit, what activities did you and your group participate in at Glen Canyon NRA? Please check (✓) **all** that apply in column (a).
- b) For those activities that you and your group **participated** in during this visit, in what zones of the park did the activities occur? Please use the map on page 8 to help you locate the zone. Circle **all** zones that apply in column (b).

a) Activity (✓)	b) Zone (Circle all that apply)							
<u>Educational activities</u>								
_____ Attending ranger-led programs	1	2	3	4	5	6	7	8
_____ Taking Glen Canyon Dam tour	1	2	3	4	5	6	7	8
_____ Nature study (wildlife watching, botany, etc.)	1	2	3	4	5	6	7	8
_____ Visiting visitor centers/ranger stations	1	2	3	4	5	6	7	8
<u>Water activities</u>								
_____ Boating (motorized)	1	2	3	4	5	6	7	8
_____ House boating	1	2	3	4	5	6	7	8
_____ Kayaking/canoeing	1	2	3	4	5	6	7	8
_____ Taking commercial boat tour	1	2	3	4	5	6	7	8
_____ Swimming/diving	1	2	3	4	5	6	7	8
_____ Rafting	1	2	3	4	5	6	7	8
_____ Tubing/water skiing	1	2	3	4	5	6	7	8
_____ Fishing	1	2	3	4	5	6	7	8
<u>Other activities</u>								
_____ Sightseeing	1	2	3	4	5	6	7	8
_____ Day hiking	1	2	3	4	5	6	7	8
_____ Backpacking	1	2	3	4	5	6	7	8
_____ Photography/drawing/painting	1	2	3	4	5	6	7	8
_____ Picnicking	1	2	3	4	5	6	7	8
_____ Other (Please specify: _____)	1	2	3	4	5	6	7	8

- c) Which **one** of the above activities was the **most important** reason for visiting Glen Canyon NRA?

11. How would each of the following factors affect your likelihood of visiting Glen Canyon NRA in the future? Please circle **one** answer for each factor.

Factor	Likelihood of future visit		
Higher gas prices	Less likely	No effect	More likely
Lower gas prices	Less likely	No effect	More likely
Higher water level in the lake	Less likely	No effect	More likely
Lower water level in the lake	Less likely	No effect	More likely
More tourist amenities	Less likely	No effect	More likely
Fewer tourist amenities	Less likely	No effect	More likely
More lake access locations	Less likely	No effect	More likely
Fewer lake access locations	Less likely	No effect	More likely
More evidence of grazing or mining	Less likely	No effect	More likely
Less evidence of grazing or mining	Less likely	No effect	More likely
More cell phone/wireless service/coverage	Less likely	No effect	More likely
Less cell phone/wireless service/coverage	Less likely	No effect	More likely

12. a) Please check (√) **all** information services that you and your group **used** during this visit to Glen Canyon NRA.

b) Next, for only those services that you and your group **used**, please rate their importance from 1-5.

c) Finally, for only those services that you and your group **used**, please rate their quality from 1-5.

a) **Used information service?**

b) **If used,
how important?**

c) **If used,
what quality?**

1=Not important

1=Very poor

2=Somewhat important

2=Poor

3=Moderately important

3=Average

4=Very important

4=Good

5=Extremely important

5=Very good

Check (√)

_____ Assistance from park rangers	_____	_____
_____ Ranger-led programs	_____	_____
_____ Indoor exhibits	_____	_____
_____ Outdoor exhibits	_____	_____
_____ Park brochure/map	_____	_____
_____ Park newspaper	_____	_____
_____ Visitor center bookstore sales items	_____	_____
_____ Glen Canyon Dam tour	_____	_____
_____ Junior Ranger program	_____	_____
_____ Glen Canyon website: www.nps.gov/glca used before or during visit	_____	_____

13. a) Please check (✓) **all** of the visitor facilities that you and your group **used** during this visit to Glen Canyon NRA.

b) Next, for only those facilities that you and your group **used**, please rate their importance from 1-5.

c) Finally, for only those facilities that you and your group **used**, please rate their quality from 1-5.

a) Used visitor facility?	b) If used, how important?	c) If used, what quality?
	1=Not important	1=Very poor
	2=Somewhat important	2=Poor
	3=Moderately important	3=Average
	4=Very important	4=Good
	5=Extremely important	5=Very good

Check (✓)

_____ Carl Hayden Visitor Center	_____	_____
_____ Navajo Bridge Interpretive Center	_____	_____
_____ Glen Canyon Dam	_____	_____
_____ Escalante Visitor Center	_____	_____
_____ Bullfrog Visitor Center	_____	_____
_____ Wahweap Visitor Contact Station	_____	_____
_____ Antelope Point Marina	_____	_____
_____ Wahweap Marina	_____	_____
_____ Dangling Rope Marina	_____	_____
_____ Bullfrog Marina	_____	_____
_____ Halls Crossing Marina	_____	_____
_____ Boat wash stations	_____	_____
_____ Park headquarters	_____	_____
_____ Campgrounds	_____	_____
_____ Picnic areas	_____	_____

d) If you rated the quality of any of the above facilities as 1 or 2, please explain.

Facility	Comment
_____	_____
_____	_____
_____	_____

14. Overall, how would you and your group rate the quality of facilities, services, and recreational opportunities at Glen Canyon NRA during this trip? Please circle **only one**.

Very poor Poor Average Good Very good

Please go on to the next page →

15. a) What did you and your group like **most** about your visit to Glen Canyon NRA?

b) What did you and your group like **least** about your visit to Glen Canyon NRA?

16. On this visit, were you and your personal group with the following groups?

- a) Commercial guided tour _____ Yes _____ No
- b) Educational group (school, elder hostel etc.) _____ Yes _____ No
- c) Other organized group (church, business, etc.) _____ Yes _____ No

17. On this visit, what kind of personal group (not guided tour/educational/organized group) were you with? Please check (✓) **only one**.

- _____ Alone _____ Family
- _____ Friends _____ Family and friends
- _____ Other (Please specify: _____)

18. For this visit to Glen Canyon NRA, how many people were in your **personal** group, including yourself?

_____ Number of people

19. For you and your personal group on this visit, please indicate:

	a) Current age	b) U.S. ZIP code or name of country other than U.S.	Number of visit to Glen Canyon NRA (including this visit)		e) Are you or group members Hispanic or Latino ? (Circle one for each member)	
			c) past 12 months	d) lifetime	Yes	No
Yourself	_____	_____	_____	_____	Yes	No
Member #2	_____	_____	_____	_____	Yes	No
Member #3	_____	_____	_____	_____	Yes	No
Member #4	_____	_____	_____	_____	Yes	No
Member #5	_____	_____	_____	_____	Yes	No
Member #6	_____	_____	_____	_____	Yes	No
Member #7	_____	_____	_____	_____	Yes	No

20. a) For you and your personal group, what is your race? Please check (✓) **one or more** for you and each of your group members.

	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or other Pacific Islander	White
Yourself	_____	_____	_____	_____	_____
Member #2	_____	_____	_____	_____	_____
Member #3	_____	_____	_____	_____	_____
Member #4	_____	_____	_____	_____	_____
Member #5	_____	_____	_____	_____	_____
Member #6	_____	_____	_____	_____	_____
Member #7	_____	_____	_____	_____	_____

- b) If you or members of your group are American Indian or Alaska Native, please indicate principal enrolled tribe.

21. a) Does anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?

_____ Yes



_____ No → **Go on to Question 22**

- b) If YES, what activities or services did the person(s) have difficulty accessing or participating in? Please check (✓) **all** that apply.

_____ None → **Go on to Question 22**

_____ Park buildings

_____ Exhibits or audio-visual programs

_____ Park brochure, newspaper, or other printed materials

_____ Interpretive/educational programs or activities

_____ Other (Please specify: _____)

- c) Because of the physical condition, what specific problems did the person(s) have during this visit to Glen Canyon NRA? Please check (✓) **all** that apply.

_____ Hearing (difficulty hearing ranger programs, audio-visual exhibits or programs, or reservation desk staff, even with hearing aid)

_____ Visual (difficulty seeing exhibits, directional signs, visual aids that are part of programs)

_____ Mobility (difficulty accessing facilities, services, or programs, even with walking aid and/or wheelchair)

_____ Other (Please describe: _____)

Please go on to the next page →

22. For you and your personal group, please report all expenditures for the items listed below for this visit to Glen Canyon NRA and the surrounding area (within 120 miles radius of Page, AZ or Bullfrog, UT). **Please write "0" if no money was spent in a particular category.**

- a) Please list your group's total expenditures inside Glen Canyon NRA.
- b) Please list your group's total expenditures in the surrounding area (within 120 miles radius of Page, AZ or Bullfrog, UT).

NOTE: Surrounding area residents should only include expenditures that were **just for this trip** to Glen Canyon NRA.

	EXPENDITURES	
	a) Inside park	b) Surrounding area
Hotels, resorts, lodges, motels, etc.	\$ _____	\$ _____
Camping fees and charges	\$ _____	\$ _____
Restaurants and bars	\$ _____	\$ _____
Groceries and takeout food	\$ _____	\$ _____
Gas and oil (auto, RV, boat, etc.)	\$ _____	\$ _____
Other transportation expenses (rental cars/boats, taxis, auto repairs, but NOT airfare)	\$ _____	\$ _____
Admission, recreation, entertainment fees	\$ _____	\$ _____
All other purchases (souvenirs, film, books, sporting goods, clothing, etc.)	\$ _____	\$ _____
Donations	\$ _____	\$ _____
Commercial recreation services	\$ _____	\$ _____



- c) Which commercial services did you use during your stay in the area? Please check (✓) **all** that apply.

_____ None → **Go on to part d of this question**

_____ Kayaking tours	_____ Launch & retrieval services
_____ Antelope canyon tours	_____ Fishing guide services
_____ Lake/river tours	_____ Boat repair services
_____ Boat caretaking services	_____ Backcountry hiking tours

- d) How many people do the above expenses cover?

_____ Adults (18 years or over)	_____ Children (under 18 years)
---------------------------------	---------------------------------

Please write "0" if the expenditures did not include any children.

23. It is the National Park Service's responsibility to protect Glen Canyon NRA natural, scenic, and cultural resources, while at the same time providing for public enjoyment. How important is protection of the following attributes/resources in the park to you? Please circle **only one** response for each attribute/resource.

Attribute/resource	Not important	Somewhat important	Moderately important	Very important	Extremely important
Scenic views	1	2	3	4	5
Natural setting	1	2	3	4	5
Native wildlife	1	2	3	4	5
Native plants	1	2	3	4	5
Natural quiet/sounds of nature	1	2	3	4	5
Solitude	1	2	3	4	5
Clean air (visibility)	1	2	3	4	5
Clean water	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Educational opportunities	1	2	3	4	5
Access to the backcountry	1	2	3	4	5
Historical sites	1	2	3	4	5
Archeological sites	1	2	3	4	5

24. On a future visit to Glen Canyon NRA, what interpretive programs/information services would you and your group like to have available at the park? Please check (✓) **all** that apply.

- ☐ Not interested in interpretive programs → **Go on to Question 25**
☐ Roving rangers available to answer questions
☐ Rangers on tour boats
☐ Rangers on the lake (other than on tour boat)
☐ Ranger talks/programs (other than on tour boat)
☐ Campfire programs ☐ Night sky programs
☐ Indoor exhibits ☐ Children's programs
☐ Outdoor exhibits ☐ Rafting trip on the river
☐ Other (Please specify: _____)

25. Is there anything else you would like to tell us about your visit to Glen Canyon NRA?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.



Printed on recycled paper

OFFICIAL BUSINESS

**Visitor Services Project
Park Studies Unit
College of Natural Resources
University of Idaho
P.O. Box 441139
Moscow, Idaho 83844-1139**



**Social Science Program
National Park Service
U.S. Department of the Interior**

Visitor Services Project

Glen Canyon National Recreation Area

Visitor Study



OMB Approval #1024-0224 (NPS #07-019)
Expiration Date: 01/01/2008



United States Department of the Interior

NATIONAL PARK SERVICE

Glen Canyon National Recreation Area

P.O. Box 1507

Page, AZ 86040-1507



IN REPLY
REFER TO:

July, 2007

Dear Visitor:

Thank you for participating in this important study. We want to learn about the expectations, opinions, and interests of visitors to Glen Canyon National Recreation Area. This information will help us improve our management of this site and better serve you, our visitor.

This questionnaire will be given to only a few visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete the questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS Visitor Services Project Director, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, Phone: 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Kitty Roberts
Superintendent

DIRECTIONS

At the end of your visit:

- 1) Please have the selected individual complete this questionnaire
- 2) Answer the questions carefully since each question is different
- 3) Seal it with the stickers provided
- 4) Drop it in a U.S. mailbox

Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; fax: 208-885-4261.

Please go on to the next page →

Your Visit To Glen Canyon National Recreation Area

NOTE: In this questionnaire, your personal group is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

1. Prior to this visit, were you and your group aware that Glen Canyon National Recreation Area (NRA) is a unit of National Park System?

_____ Yes

_____ No

2. a) **Prior to this visit**, how did you and your group obtain information about Glen Canyon NRA? Please check (√) **all** that apply in column (a).

b) **On future visits** to Glen Canyon NRA, what sources would you and your group prefer to use to obtain information in planning your visit? Please check (√) **all** that apply in column (b).

a) Prior to this visit? (√)

b) On future visits? (√)

_____ Obtained no information prior to visit → **Go on to Part b**

_____ Previous visits

_____ Friends/relatives/word of mouth

_____ Travel guides/tour books/publications

_____ Telephone/written/email inquiry to the park

_____ Newspaper/magazine articles

_____ Glen Canyon NRA website: www.nps.gov/glca

_____ Park partner website: www.glencanyonNHA.org

_____ Aramark and Antelope Point Marinas' websites:

<http://www.lakepowell.com>

<http://www.antelopepointlakepowell.com>

_____ Other websites

_____ Boat show

_____ Other National Park Service sites

_____ School class/program

_____ Other (Please specify below:

a) _____ b) _____)

- c) From the sources you used **prior to this visit**, did you and your group receive all the information about the park that you needed?

_____ No

_____ Yes → **Go on to Question 3**

d) If NO, what information did you and your group need that was not available?
Please be specific.

3. a) **Prior to this visit**, were you and your group aware of the following rules/regulations at Glen Canyon NRA? Please circle **one** answer for each item in column (a).

b) For rules/regulations that you and your group were not aware of prior to this visit, did you learn about them **during this visit** to Glen Canyon NRA? Please circle **one** answer for each item in column (b).

a) Aware before visit?		Rules/regulations	b) Learned on this visit?	
Yes	No		Yes	No
Yes	No	All visitors camping within ¼ mile of the Lake Powell shoreline must have a portable toilet, unless they are within 200 yards of public toilet facilities.	Yes	No
Yes	No	Writing/painting/carving your name or other graffiti on the rocks within Glen Canyon NRA is illegal.	Yes	No
Yes	No	Diving from cliffs higher than 15 feet is prohibited within Glen Canyon NRA.	Yes	No
Yes	No	Security check is required for admittance to the Carl Hayden Visitor Center and visitors can only bring limited items.	Yes	No
Yes	No	It is illegal to operate a boat on Lake Powell if it is capable of discharging waste overboard.	Yes	No
Yes	No	Boats that have been in zebra mussel-infested waters must be washed down to prevent contaminating the waters of Lake Powell.	Yes	No

c) If you learned about any of the above rules/regulations **during this visit** to Glen Canyon NRA, how did you learn about them? Please check (✓) **all** that apply.

_____ Park brochure/newspaper _____ Park exhibits
 _____ Talking to rangers _____ Tour boat personnel
 _____ Park website _____ Reading signs
 _____ Other sources (Please specify: _____)

4. What was your primary reason for visiting the Glen Canyon NRA area (within 120-mile radius of Page, AZ or Bullfrog, UT)? Please check (✓) **only one**.

_____ Resident of the area _____ Visit Glen Canyon NRA
 _____ Visit other attractions in the area _____ Business
 _____ Visit friends/relatives in the area
 _____ Other (Please specify: _____)

Please go on to the next page →

5. a) On this visit to Glen Canyon NRA, how long did you and your group spend visiting the park? Please list partial hours/days as 1/4, 1/2, or 3/4.

_____ Number of hours **if less than 24 hours**

_____ Number of days **if 24 hours or more**

- b) When visiting Glen Canyon NRA, were you and your group on a fixed schedule (such as schedules set up by tour programs, business meeting, same-day prepaid train/airline ticket, etc.) that **could not** be changed?

_____ No

_____ Yes → **Go on to Question 6**



- c) If NO, was the amount of time that you and your group spent visiting the park **longer** than what you had planned for? Please check (√) **only one**.

_____ Did not have any amount of time planned → **Go on to Question 6**

_____ No (about the same or shorter) → **Go on to Question 6**

_____ Yes (longer)



- d) If YES, what were the reasons for changing your plans? Please check (√) **all** that apply.

_____ No particular reason → **Go on to Question 6**

_____ More things to do or see than expected



_____ Other reasons (Please specify below then go to Question 6:



- e) Where did you obtain additional information about new things to do/see? Please check (√) **all** that apply.

_____ Carl Hayden Visitor Center

_____ Escalante Visitor Center

_____ Other ranger stations

_____ Local businesses

_____ Commercial tour companies

_____ Other sources (Please specify: _____)

- 6 a) What forms of transportation did you and your group use to travel between your overnight accommodations or home and Glen Canyon NRA? Please check (√) **all** that apply.

_____ Private vehicle (car, SUV, pickup, RV, motorcycle, etc.)

_____ Rental vehicle

_____ Tour motorcoach/bus

_____ Hotel shuttle van/courtesy bus

_____ Taxi/limousine

_____ Bicycle

_____ On foot

_____ Other (Please specify: _____)

- b) If your group arrived at Glen Canyon NRA in private or rental vehicles, how many **vehicles** did you and your group use?

_____ Number of vehicles

7. On this trip to Glen Canyon NRA, what other places in Southern Utah/Northern Arizona did you and your group visit? Please check (✓) **all** that apply.

_____ None, visited Glen Canyon NRA only → **Go on to Question 8**

_____ Grand Canyon National Park	_____ Zion National Park
_____ Bryce Canyon National Park	_____ Capitol Reef National Park
_____ Rainbow Bridge National Monument	_____ Arches National Park
_____ Natural Bridges National Monument	_____ Canyonlands National Park
_____ Monument Valley/Navajo Tribal Park	_____ Navajo National Monument
_____ Grand Staircase – Escalante National Monument	

8. a) On this trip, did you and your group stay overnight away from home in the Glen Canyon NRA **area** (within 120-mile radius of Page, AZ or Bullfrog, UT)?

_____ Yes _____ No → **Go on to Question 9**



- b) Please list the number of nights you and your group stayed in the Glen Canyon NRA **area** (within 120-mile radius of Page, AZ or Bullfrog, UT).

_____ Number of nights inside the park (see map on page 8)

_____ Number of nights in Glen Canyon NRA **area** (outside park)

- c & d) In what type of lodging did you and your group spend the night(s)? Please check (✓) **all** that apply.

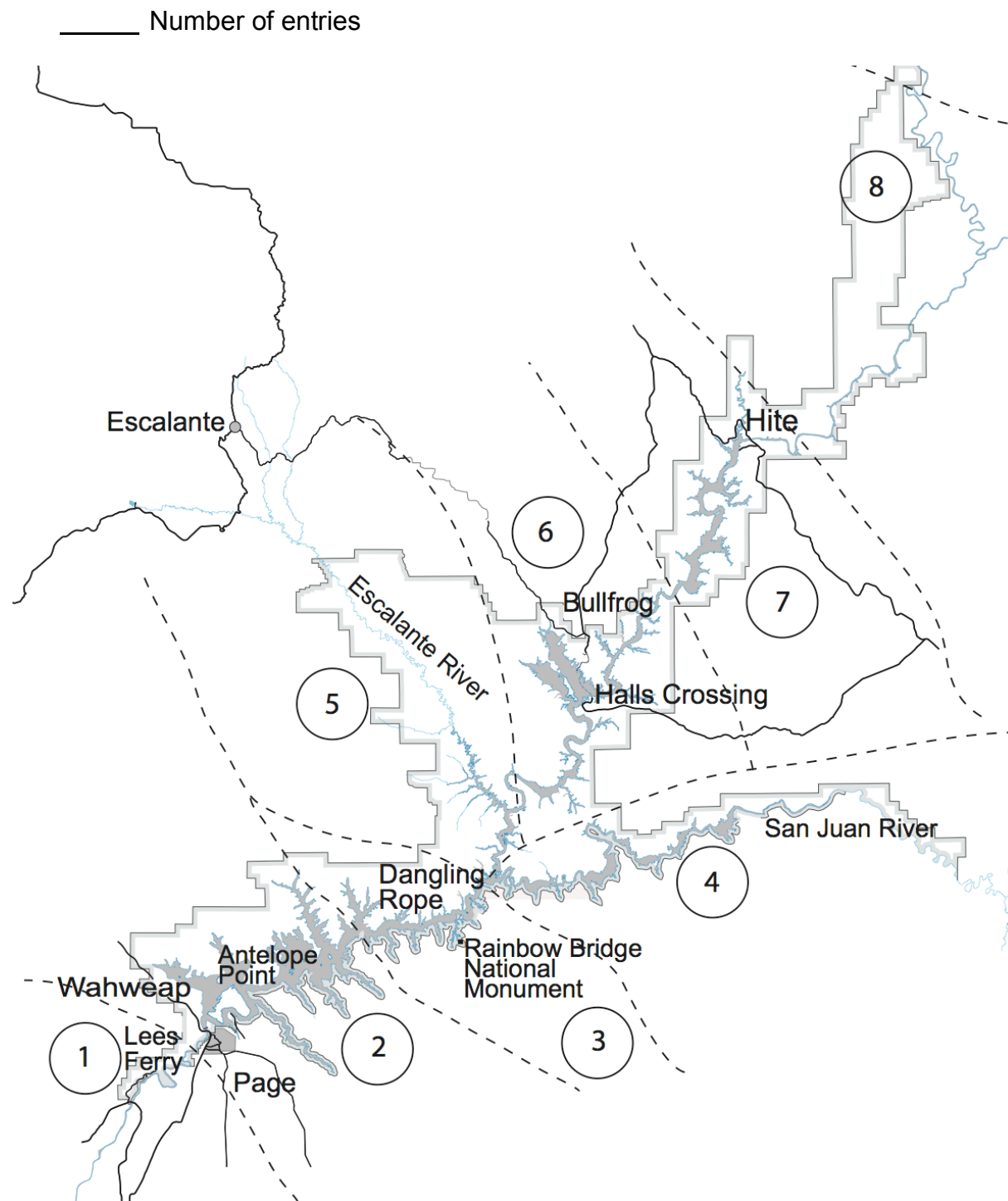
	c) Inside park (✓)	d) Outside park (✓)
Lodge/motel/hotel/B&B, etc.	_____	_____
Tent camping in campground	_____	_____
Camping in RV park	_____	_____
Backcountry camping	_____	_____
Shoreline camping	_____	_____
Personal seasonal residence	_____	_____
Residence of friends or relatives	_____	_____
Rented houseboat	_____	_____
Personal houseboat	_____	_____
Other (Please specify below: _____)	_____	_____

c) _____

d) _____

Please go on to the next page →

9. For this visit to Glen Canyon NRA, how many times did you and your group enter Glen Canyon NRA (within the boundary of the map shown below)?



10. a) On this visit, what activities did you and your group participate in at Glen Canyon NRA? Please check (✓) **all** that apply in column (a).
- b) For those activities that you and your group **participated** in during this visit, in what zones of the park did the activities occur? Please use the map on page 8 to help you locate the zone. Circle **all** zones that apply in column (b).

a) Activity (✓)	b) Zone (Circle all that apply)							
<u>Educational activities</u>								
_____ Attending ranger-led programs	1	2	3	4	5	6	7	8
_____ Taking Glen Canyon Dam tour	1	2	3	4	5	6	7	8
_____ Nature study (wildlife watching, botany, etc.)	1	2	3	4	5	6	7	8
_____ Visiting visitor centers/ranger stations	1	2	3	4	5	6	7	8
<u>Water activities</u>								
_____ Boating (motorized)	1	2	3	4	5	6	7	8
_____ House boating	1	2	3	4	5	6	7	8
_____ Kayaking/canoeing	1	2	3	4	5	6	7	8
_____ Taking commercial boat tour	1	2	3	4	5	6	7	8
_____ Swimming/diving	1	2	3	4	5	6	7	8
_____ Rafting	1	2	3	4	5	6	7	8
_____ Tubing/water skiing	1	2	3	4	5	6	7	8
_____ Fishing	1	2	3	4	5	6	7	8
<u>Other activities</u>								
_____ Sightseeing	1	2	3	4	5	6	7	8
_____ Day hiking	1	2	3	4	5	6	7	8
_____ Backpacking	1	2	3	4	5	6	7	8
_____ Photography/drawing/painting	1	2	3	4	5	6	7	8
_____ Picnicking	1	2	3	4	5	6	7	8
_____ Other (Please specify: _____)	1	2	3	4	5	6	7	8

- c) Which **one** of the above activities was the **most important** reason for visiting Glen Canyon NRA?

Please go on to the next page →

11. How would each of the following factors affect your likelihood of visiting Glen Canyon NRA in the future? Please circle **one** answer for each factor.

Factor	Likelihood of future visit		
Higher gas prices	Less likely	No effect	More likely
Lower gas prices	Less likely	No effect	More likely
Higher water level in the lake	Less likely	No effect	More likely
Lower water level in the lake	Less likely	No effect	More likely
More tourist amenities	Less likely	No effect	More likely
Fewer tourist amenities	Less likely	No effect	More likely
More lake access locations	Less likely	No effect	More likely
Fewer lake access locations	Less likely	No effect	More likely
More evidence of grazing or mining	Less likely	No effect	More likely
Less evidence of grazing or mining	Less likely	No effect	More likely
More cell phone/wireless service/coverage	Less likely	No effect	More likely
Less cell phone/wireless service/coverage	Less likely	No effect	More likely

12. a) Please check (√) **all** information services that you and your group **used** during this visit to Glen Canyon NRA.

b) Next, for only those services that you and your group **used**, please rate their importance from 1-5.

c) Finally, for only those services that you and your group **used**, please rate their quality from 1-5.

a) **Used information service?**

b) **If used,
how important?**

c) **If used,
what quality?**

1=Not important

1=Very poor

2=Somewhat important

2=Poor

3=Moderately important

3=Average

4=Very important

4=Good

5=Extremely important

5=Very good

Check (√)

_____ Assistance from park rangers	_____	_____
_____ Ranger-led programs	_____	_____
_____ Indoor exhibits	_____	_____
_____ Outdoor exhibits	_____	_____
_____ Park brochure/map	_____	_____
_____ Park newspaper	_____	_____
_____ Visitor center bookstore sales items	_____	_____
_____ Glen Canyon Dam tour	_____	_____
_____ Junior Ranger program	_____	_____
_____ Glen Canyon website: www.nps.gov/glca used before or during visit	_____	_____

13. a) Please check (✓) **all** of the visitor facilities that you and your group **used** during this visit to Glen Canyon NRA.

b) Next, for only those facilities that you and your group **used**, please rate their importance from 1-5.

c) Finally, for only those facilities that you and your group **used**, please rate their quality from 1-5.

a) Used visitor facility?	b) If used, how important?	c) If used, what quality?
	1=Not important	1=Very poor
	2=Somewhat important	2=Poor
	3=Moderately important	3=Average
	4=Very important	4=Good
	5=Extremely important	5=Very good

Check (✓)

_____ Carl Hayden Visitor Center	_____	_____
_____ Navajo Bridge Interpretive Center	_____	_____
_____ Glen Canyon Dam	_____	_____
_____ Escalante Visitor Center	_____	_____
_____ Bullfrog Visitor Center	_____	_____
_____ Wahweap Visitor Contact Station	_____	_____
_____ Antelope Point Marina	_____	_____
_____ Wahweap Marina	_____	_____
_____ Dangling Rope Marina	_____	_____
_____ Bullfrog Marina	_____	_____
_____ Halls Crossing Marina	_____	_____
_____ Boat wash stations	_____	_____
_____ Park headquarters	_____	_____
_____ Campgrounds	_____	_____
_____ Picnic areas	_____	_____

d) If you rated the quality of any of the above facilities as 1 or 2, please explain.

Facility	Comment
_____	_____
_____	_____
_____	_____

14. Overall, how would you and your group rate the quality of facilities, services, and recreational opportunities at Glen Canyon NRA during this trip? Please circle **only one**.

Very poor Poor Average Good Very good

Please go on to the next page →

15. a) What did you and your group like **most** about your visit to Glen Canyon NRA?

b) What did you and your group like **least** about your visit to Glen Canyon NRA?

16. On this visit, were you and your personal group with the following groups?

- a) Commercial guided tour _____ Yes _____ No
- b) Educational group (school, elder hostel etc.) _____ Yes _____ No
- c) Other organized group (church, business, etc.) _____ Yes _____ No

17. On this visit, what kind of personal group (not guided tour/educational/organized group) were you with? Please check (✓) **only one**.

- _____ Alone _____ Family
- _____ Friends _____ Family and friends
- _____ Other (Please specify: _____)

18. For this visit to Glen Canyon NRA, how many people were in your **personal** group, including yourself?

_____ Number of people

19. For you and your personal group on this visit, please indicate:

	a) Current age	b) U.S. ZIP code or name of country other than U.S.	Number of visits to Glen Canyon NRA (including this visit)		e) Are you or group members Hispanic or Latino ? (Circle one for each member)	
			c) past 12 months	d) lifetime	Yes	No
Yourself	_____	_____	_____	_____	Yes	No
Member #2	_____	_____	_____	_____	Yes	No
Member #3	_____	_____	_____	_____	Yes	No
Member #4	_____	_____	_____	_____	Yes	No
Member #5	_____	_____	_____	_____	Yes	No
Member #6	_____	_____	_____	_____	Yes	No
Member #7	_____	_____	_____	_____	Yes	No

20. a) For you and your personal group, what is your race? Please check (✓) **one or more** for you and each of your group members.

	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or other Pacific Islander	White
Yourself	_____	_____	_____	_____	_____
Member #2	_____	_____	_____	_____	_____
Member #3	_____	_____	_____	_____	_____
Member #4	_____	_____	_____	_____	_____
Member #5	_____	_____	_____	_____	_____
Member #6	_____	_____	_____	_____	_____
Member #7	_____	_____	_____	_____	_____

- b) If you or members of your group are American Indian or Alaska Native, please indicate principal enrolled tribe.

21. a) Does anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?

_____ Yes



_____ No → **Go on to Question 22**

- b) If YES, what activities or services did the person(s) have difficulty accessing or participating in? Please check (✓) **all** that apply.

_____ None → **Go on to Question 22**

_____ Park buildings

_____ Exhibits or audio-visual programs

_____ Park brochure, newspaper, or other printed materials

_____ Interpretive/educational programs or activities

_____ Other (Please specify: _____)

- c) Because of the physical condition, what specific problems did the person(s) have during this visit to Glen Canyon NRA? Please check (✓) **all** that apply.

_____ Hearing (difficulty hearing ranger programs, audio-visual exhibits or programs, or reservation desk staff, even with hearing aid)

_____ Visual (difficulty seeing exhibits, directional signs, visual aids that are part of programs)

_____ Mobility (difficulty accessing facilities, services, or programs, even with walking aid and/or wheelchair)

_____ Other (Please describe: _____)

Please go on to the next page →

22. For you and your personal group, please report all expenditures for the items listed below for this visit to Glen Canyon NRA and the surrounding **area** (within 120-mile radius of Page, AZ or Bullfrog, UT). **Please write "0" if no money was spent in a particular category.**

- a) Please list your group's total expenditures inside Glen Canyon NRA.
- b) Please list your group's total expenditures in the surrounding area (within 120-mile radius of Page, AZ or Bullfrog, UT).

NOTE: Surrounding area residents should only include expenditures that were **just for this trip** to Glen Canyon NRA.

	EXPENDITURES	
	a) Inside park	b) Surrounding area
Hotels, resorts, lodges, motels, etc.	\$ _____	\$ _____
Camping fees and charges	\$ _____	\$ _____
Restaurants and bars	\$ _____	\$ _____
Groceries and takeout food	\$ _____	\$ _____
Gas and oil (auto, RV, boat, etc.)	\$ _____	\$ _____
Other transportation expenses (rental cars/boats, taxis, auto repairs, but NOT airfare)	\$ _____	\$ _____
Admission, recreation, entertainment fees	\$ _____	\$ _____
All other purchases (souvenirs, film, books, sporting goods, clothing, etc.)	\$ _____	\$ _____
Donations	\$ _____	\$ _____
Commercial recreation services	\$ _____	\$ _____



- c) Which commercial services did you use during your stay in the area? Please check (✓) **all** that apply.

_____ None → **Go on to part d of this question**

_____ Kayaking tours	_____ Launch & retrieval services
_____ Antelope canyon tours	_____ Fishing guide services
_____ Lake/river tours	_____ Boat repair services
_____ Boat caretaking services	_____ Backcountry hiking tours

- d) How many people do the above expenses cover?

_____ Adults (18 years or over)	_____ Children (under 18 years)
---------------------------------	---------------------------------

Please write "0" if the expenditures did not include any children.

23. It is the National Park Service's responsibility to protect Glen Canyon NRA natural, scenic, and cultural resources, while at the same time providing for public enjoyment. How important is protection of the following attributes/resources in the park to you? Please circle **only one** response for each attribute/resource.

Attribute/resource	Not important	Somewhat important	Moderately important	Very important	Extremely important
Scenic views	1	2	3	4	5
Natural setting	1	2	3	4	5
Native wildlife	1	2	3	4	5
Native plants	1	2	3	4	5
Natural quiet/sounds of nature	1	2	3	4	5
Solitude	1	2	3	4	5
Clean air (visibility)	1	2	3	4	5
Clean water	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Educational opportunities	1	2	3	4	5
Access to the backcountry	1	2	3	4	5
Historical sites	1	2	3	4	5
Archeological sites	1	2	3	4	5

24. On a future visit to Glen Canyon NRA, what interpretive programs/information services would you and your group like to have available at the park? Please check (✓) **all** that apply.

- _____ Not interested in interpretive programs → **Go on to Question 25**
- _____ Roving rangers available to answer questions
- _____ Rangers on tour boats
- _____ Rangers on the lake (other than on tour boat)
- _____ Ranger talks/programs (other than on tour boat)
- _____ Campfire programs _____ Night sky programs
- _____ Indoor exhibits _____ Children's programs
- _____ Outdoor exhibits _____ Rafting trip on the river
- _____ Other (Please specify: _____)

25. Is there anything else you would like to tell us about your visit to Glen Canyon NRA?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.



Printed on recycled paper

OFFICIAL BUSINESS

**Visitor Services Project
Park Studies Unit
College of Natural Resources
University of Idaho
P.O. Box 441139
Moscow, Idaho 83844-1139**